



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Social Services

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

MICHAEL BECKETTS • Assistant Secretary for Human Services

January 31, 2019

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: Child Support Program Representative County Assignments

We are excited to announce Kristi Mayfield as our new Regional Program Representative for the Child Support Program. With this new addition, the Regional Program Representatives' county assignments will be realigned effective March 1, 2019. Attached is the new county assignment listing.

The Regional Program Representatives are a critical vehicle for communication between the Child Support Central office and your county. They are responsible for addressing all areas that impact program services for child support at the local level. This includes monthly quality case reviews, setting goals for county continuous quality improvement plans, monitoring county performance, county consultations on-site or by telephone and conducting the IRS Security Inspection audits.

Please join us in welcoming Kristi Mayfield and let us know if you have any questions or concerns.

Sincerely,

Carla L. West, Director

Attachments

cc: IV-D Regional Program Representatives

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